

AUGUST 2013

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

JULIE GIBSON, ACTING DIRECTOR

Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.

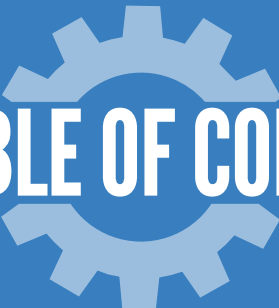


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UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **7.2%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$322,320,858.70**

Trust Fund Balance: **\$76,569,222.74**

Number of Employers in the Shared Work Program: **346**

Number of Affected Employees in the Shared Work Program: **28,039**

Amount Intercepted in Tax Returns from Claimants with Overpayments: **\$20,038,495.43**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in August: **707**

SIF Balance (as of last day of August): **\$5,298,588.01**

New Permanent Total Disability (PTD) Claims Paid: **41**

Total Amount Paid for New PTD Claims: **\$3,705,231.52**

Average Cost Paid on New PTD Claims: **\$90,371.50**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in August: **71**

First time payments which were due but held in August: **\$1,420,259.77**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in August: **1,442**

Total Amount of 1st Payments which were due but held in August: **\$32,649,483.95**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,216**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations in August: **\$---** / YTD: **\$6,612,702** *(August data not available.)*

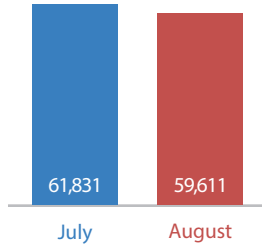
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations in August: **\$93,600** / YTD: **\$640,800**

Number of Missouri Miners Trained: **260**

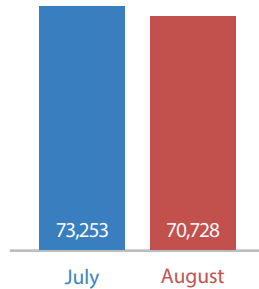
Number of Hazards Found at Missouri Mine Sites: **130**

Number of Miners Assisted by Hazards Removed: **1,373**

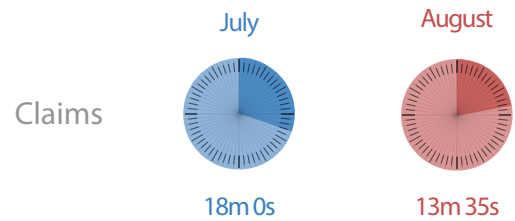
CALLS ANSWERED



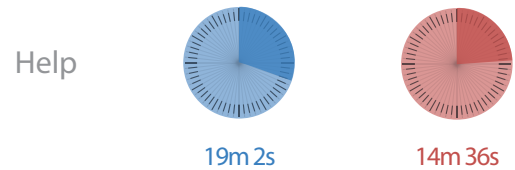
CALLS IN QUEUE



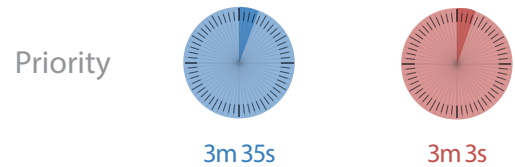
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

July 359 / \$148,352.32 Amounts August 341 / \$160,526.72 Amounts

National New Hire Overpayment Cases due to Crossmatch

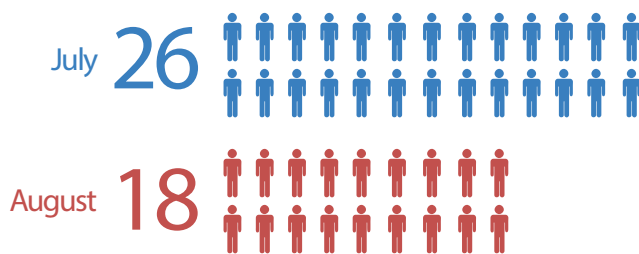
July 838 / \$374,687.93 Amounts August 800 / \$374,157.15 Amounts

UI Cases Referred for Prosecution

July 37 / \$820,018 Recovered* August 38 / \$716,320 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

July 381 / August 403 / YTD: 4,428

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

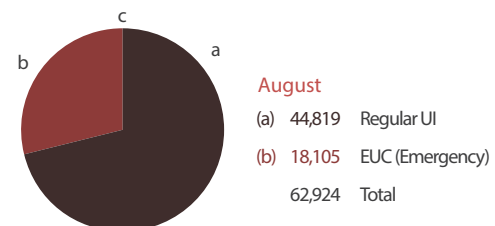
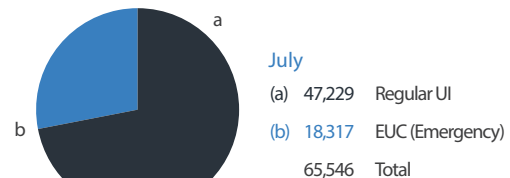
July 64 / August 57 / YTD: 674

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

July \$60,728 / August \$35,908 / YTD: \$1,316,627

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

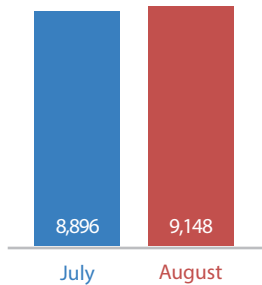
from 2013 Interest Assessment

Total Interest Assessment: \$12,501,510.81
 Collected: August \$6,464,865.03
 Outstanding: August \$304,333.05

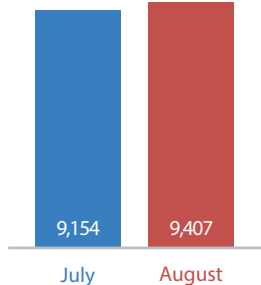
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

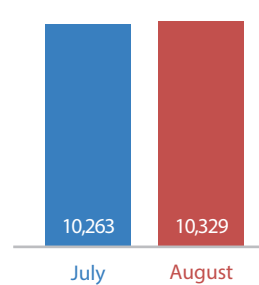
FIRST REPORTS OF INJURIES (FROIs) FILED



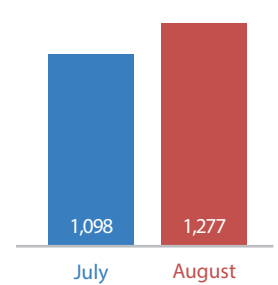
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



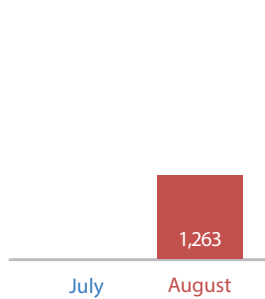
WORKERS' COMPENSATION CASES PROCESSED



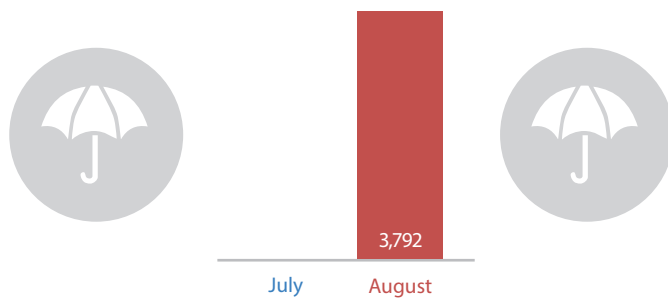
CLAIMS FOR COMPENSATION RESOLVED



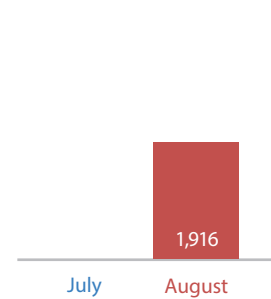
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



July figures not available at this time. August figures are estimates.

STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

July 0
August 1

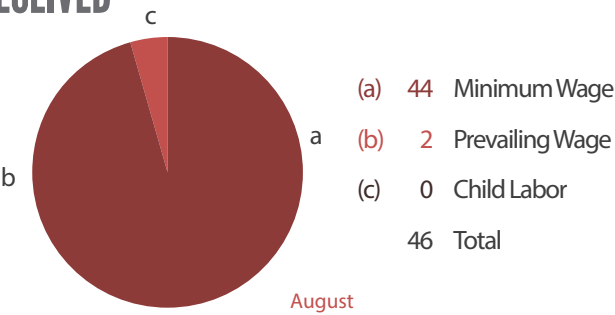
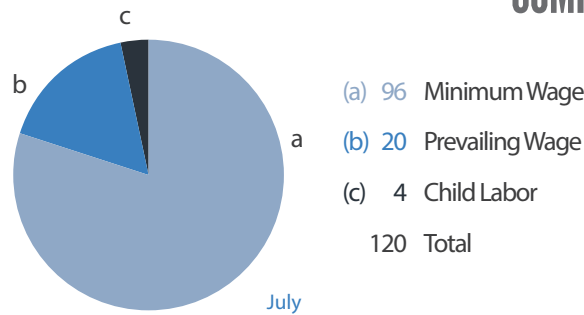
ELECTIONS HELD

July 2
August 0

ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

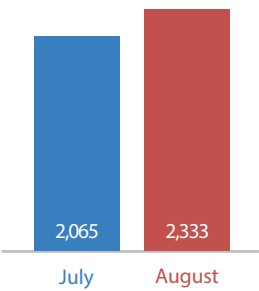
July 2(26)
August 0

COMPLAINTS RECEIVED

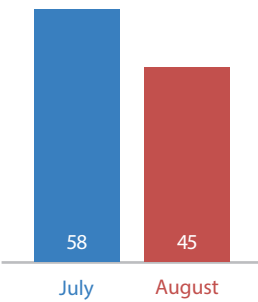


CALLS ANSWERED

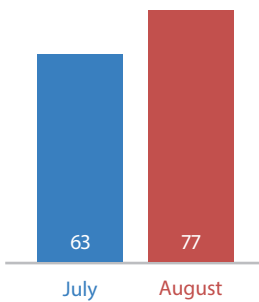
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

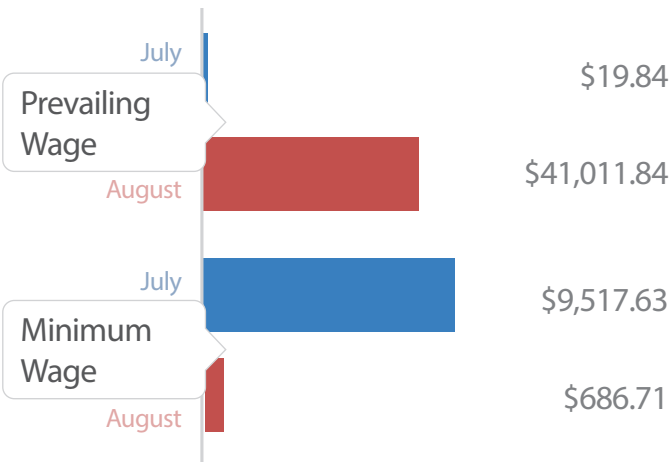


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

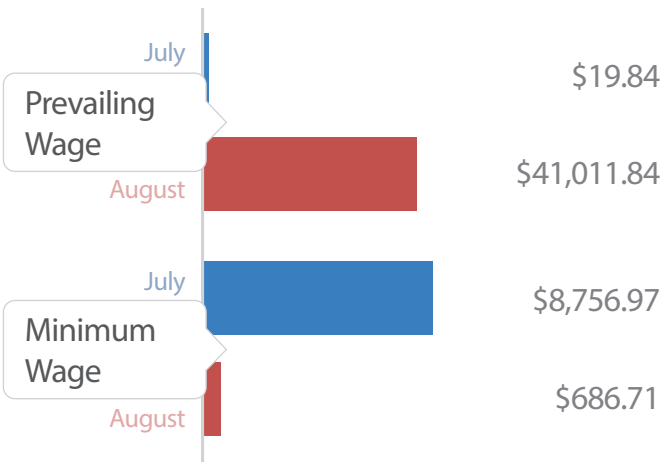


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

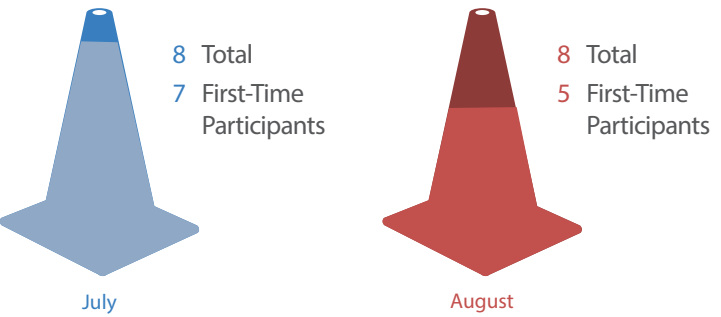
Restitution Assessed



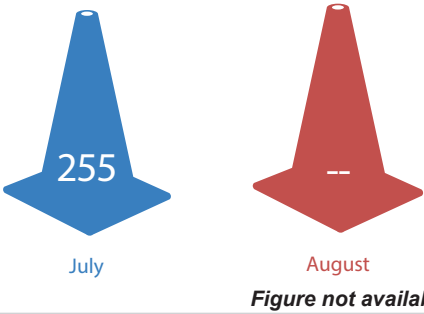
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



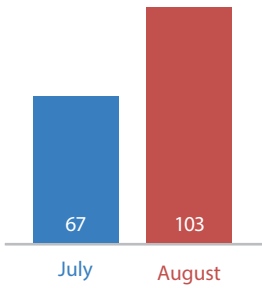
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



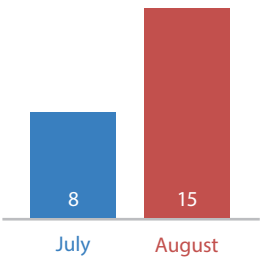
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED
(includes conciliations, mediations, early resolutions)



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

Month	Within 180 Days	After 550 Days	Total
July	16	0	23
August	17	0	35



CASES SET FOR HEARING July 4 / August 2

CASES APPEALED IN CIRCUIT COURT July 0 / August 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	July	August
Participants	327	447
Sessions	6	4

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

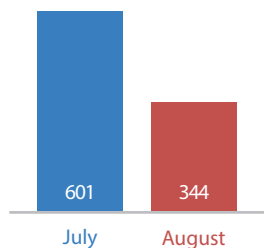


DIVISION OF LABOR STANDARDS WEB HITS



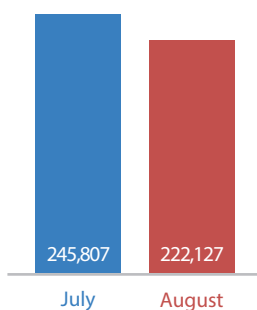
ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



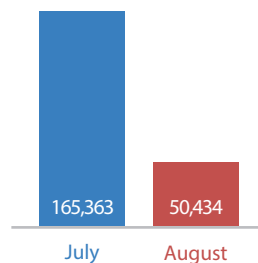
UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



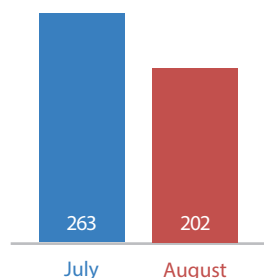
USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



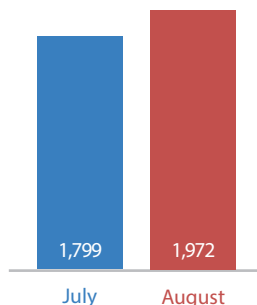
WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp



MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



**TOTAL LABOR.MO.GOV
WEBSITE HITS
AUGUST
618,736**

Total Views for MoLaborDept Channel: 11,005

Top 5 Most Viewed YouTube Videos

1. This Week's Unemployment FAQ: August 13, 2013 963 views
2. Calculating Your Weekly Benefits 572 views
3. This Week's Unemployment FAQ: July 30, 2013 569 views
4. This Week's Unemployment FAQ: August 27, 2013 523 views
5. This Week's Unemployment FAQ: August 21, 2013 521 views

Featured Video on YouTube

This Week's Unemployment FAQ: August 27, 2013

<http://www.youtube.com/MoLaborDept>

